VANTACT

Star Code Feature Cheat Sheet

Making Calls

Code	Feature
*66	Redial
*69	Call Return
*90	Intercom[1]

Transferring Calls

Code	Feature
*77	Transfer[2]
*85	Call Park[3]
*86	Call Park Retrieve[3,5]
*87	Call Pickup[3,5]

Anonymous Calls

Code	Feature
*67	Block CID (Activate)
*68	Block CID (Deactivate)
*88	Block Anonymous Calls (Activate)
*89	Block Anonymous Calls (Deactivate)

Call Forwarding

Code	Feature
*70	Hot Desking
*71	Call Forward All (Activate)[2]
*72	Call Forward All (Deactivate)
*73	Call Forward Busy (Activate)[2]
*74	Call Forward Busy (Deactivate)
*75	Call Forward No Answer (Activate)[2]
*76	Call Forward No Answer (Deactivate)
*78	DND (Activate)
*79	DND (Deactivate)
*80	Set Night Mode for Domain Accounts[3]

Voicemail

Code	Feature
*95	Send Voicemails as Emails (Activate)
*96	Send Voicemails (Deactivate)
*97	Go to Voice Mail
*98	Record New Greetings
*99	Clear the Message Indicator

Call Center

Code	Feature
*64	Agent Log In[3,5]
*65	Agent Log Out[3,5]
*81	Call Barge In[1]
*82	Teach Mode[1]
*83	Listen In[1]

Cell Phones

Code	Feature
*51	Retrieve Call from Cell Phone
*52	Move Current Call to Cell Phone
*00	Call Cell Phone of the Extension[1]

Miscellaneous

Code	Feature
*53	Conference
*61	Show Account Balance
*62	Wakeup Call
*63	Request Call Details
*84	Clean up an Extension
*91	Add to White List
*92	Add to Black List
*93	Record ON[4]
*94	Record OFF[4]

1 An extension number is required after these star codes.
2 A destination number (e.g. an external number) is required after these codes.
3 The argument is optional for these star codes.
4 These codes are used during a conversation; the tones are audible and can be heard by your connected party.